WORKSPACE SUPPORT

MAKING YOUR WORKSPACE A SAFE PLACE

Work itself is *transforming* in unprecedented ways. Work is no longer a *physical place* we go to. The way in which office workers interact may have changed forever and many workers have now turned their *homes* into their **workspaces**.

With time more fragmented — split between work and personal responsibilities —keeping your *Frontline* workers connected, safe and secure is a must. The challenge that organisations now face is not only the security of protecting their business data, but also the capacity to manage and support your workers, keeping business momentum forward and managing your cost.

Workspace Support is a low fee support program for your business and your staff. You can have direct access to our onshore support team during business hours, 9am to 5pm, Monday to Friday. You and your organisation can have peace of mind that if something goes wrong, they have access to our certified staff.

DON'T WORRY - BE FREE TO DO WHAT YOU LOVE

This product is more than just support. You can also receive a dedicated Account Manager*, free Domain Name Registration with Google DNS Hosting, SOPHOS Antivirus* for your Windows or Mac devices, SPIN for Backup and CloudM* to manage your corporate email signatures as well as your on-boarding and off-boarding. Not sure what you need, don't worry we do.

STOP WASTING MONEY

Stop wasting money on your IT Management with our one price product. This offering can work as your stand alone IT support or help you augment your exisiting support team.

PROFESSIONAL SERVICES & SUPPORT

SIMPLIFIED PRICING STRUCTURE FOR ALL STAFF

Geeks on Tap **Workspace Support** gives you the ability to simplify your support cost into an easy to understand model. Below is what is included in **Workspace Support**.

WORKSPACE STANDARD SUPPORT

PROFESSIONAL SERVICES

- Helpdesk Support via Chat, Email & Phone
- Implementation of Google Workspace as per Google Security best practice
- Quarterly Account Review

INCLUDED SUBSCRIPTIONS

- Google Workspace Cloud Backup Licenses
- 1x Domain Name Registration for .com.au
- Google DNS Hosting

PRODUCT SUPPORTED*

- Google Workspace
- Google Chrome for Mac & PC
- Google Classroom
- Google Jamboard
- Chromebooks & Chromeboxes
- Google Data Studio
- Google Cloud Platform
- Lastpass

27.50 USER/MONTH

WORKSPACE PREMIUM SUPPORT

PROFESSIONAL SERVICES

Workspace Standard Support
   + Dedicated Account Manager

INCLUDED SUBSCRIPTIONS

Workspace Standard Support
   + Windows and Mac SOPHOS End Point protection
   + CloudM Manage

PRODUCT SUPPORTED*

Workspace Standard Support

33.00 USER/MONTH

Full-domain pricing, invoiced monthly, Geeks on Tap on panel accounts only
For more comprehensive Managed Service Offers please call the office on 1300 885 489

geeksontap.com.au

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